

Montgomery County
Rural Water District #12
*To provide high quality water in a reliable manner at a cost which insures the solvency
of our water district.*

2021 ANNUAL NEWSLETTER

Greetings from the Office

We have had another good year for our water district. There were no major problems and more importantly, we furnished quality water with very few interruptions. We did have a scare with a week of below normal freezing. Our district did great in keeping the water flowing with only a couple of frozen meters. Always know our district is more than willing to work with customers if they have a leak and they need time to pay the balance.

For those of you who are new to our district we have digital meters. If there is a leak you will see the word “leak” on your meter. The flush mounted antenna attached to the lid has a 4 foot cord on the inside attaching it to the meter. If you remove your lid be mindful not to pull it too far or you could break the cord connecting the two together. Without this connection we are not be able to get a signal and read your meter properly. Please do not put any objects of any kind inside or on top of the meter pit lids unless directed by the district. This blocks the signal and we are unable to read the meter.

Our district has an Alert Notification System in place that will notify customers similar to an AMBER alert when there are issues within the distribution system. We used it during the freeze to notify customers to place a small bale of hay on the top of their meter to keep it from freezing. I believe those of you that got the message and headed our suggestion kept our district from having severe issues. GREAT JOB!

Don’t forget we have a Web Page. Montgomery12.krwa.net. Go check it out. You can find answers to various questions, printable forms, district information, and board information. You can always find this newsletter and our yearly (CCR) Consumer Confidence Report there.

Regards from the Board

Our district has added 3 new customers since our last newsletter.

Our district purchases water from two sources. Public Wholesale Water Supply District (PWWSD) #4 out of Big Hill in Cherryvale and Public Wholesale Water Supply District (PWWSD) #23 out Fall River in Fredonia. If there is an issue with either one of these wholesales we are able to switch them off and run sole on the other. Other water districts may not have two options and when they have water quality issues mandated by KDHE they have to comply. Keep this in mind when you hear there may be an issue with one of these two wholesales and always call the office if in doubt.

Our district is still holding strong with 271 active meters. There are years when we may loose one or two but we end up gaining new ones to keep up around 271. The board is very aggressive in trying to hold down costs. We are committed to providing you and new customers the quality and quantity of water you need. We continually work to insure we have a revenue reserve for emergencies, improvements to the distribution system, and keeping up with inflation. **This is the 6th year the board has voted NOT TO RAISE RATES.**

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Water Quality Report

In years past the district has furnished a copy of the current Water Quality Report with this newsletter. We are trying to hold costs down by posting the report on the Web Page. You can view the report at www.krwa.net/ccr/montgomery12 and/or the districts web page at montgomery12.krwa.net. You can also call for a paper copy.

There will be a notice on your May and June water bill that the report has been posted to the web page.

Thank you for continuing to make this a great water district!

The Board: Richard Glass-President; Kerry Bright-Vice-President; George Katzer-Secretary;
Lynne Borton-Treasurer; Tony Henry, Ryan Huser and Bob Harriman board members;
Ken McNickle-Maintenance, and Penny Lumbley-Office Manager/Bookkeeper

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